Be a police officer, firefighter and EMT/paramedic – Be a Glencoe Public Safety Officer
Welcome to the Village of Glencoe

Whether you've been considering a career in the public safety field for years, or if you're brand new to the idea, you likely already know that the community you serve is integral to your long-term career happiness. Glencoe isn't just a great place to work - it's consistently rated one of the best communities to live and raise a family.

We invite you to learn more about our community, the Public Safety Department and the unique role played by a Glencoe Public Safety Officer by reading through this brochure. For more information, including open positions and upcoming testing dates, visit our website at www.villageofglencoe.org/jobs.

Glencoe at a Glance

Population: 8,881
Number of Households: 3,041
Full-time Village Employees: 95
Median Household Income: $180,208
Education Levels...
Masters: 49%
Bachelors: 37%

Distance to...
O'Hare: 17.5 miles
Midway: 32 miles
The Loop: 25 miles
Transportation: Metra UP-N Line, PACE, I-94/Edens Expressway

Close to It All

Located just 25 miles north of Chicago's Loop, the Village of Glencoe is bordered by Lake Michigan, Highland Park, Northbrook and Winnetka. With abundant parks, superb schools, convenient beach facilities, an active and engaged citizenry and one of the most attractive business districts along the North Shore, Glencoe is a great place to work, live and grow a family.

About Public Safety

Department Overview

The Public Safety Department was established in 1954 when the Village combined the Police and Fire departments into one single, cross-trained department. Today, the Public Safety Department has 36 sworn officers who are cross-trained as certified police officers, firefighters and medical first responders.

Services

Police Division
Uniformed patrol, traffic enforcement, criminal investigations, youth services, parking control, specialized inter-jurisdictional task force participation, public education

Fire Division
Fire suppression, fire prevention, fire inspections, hazardous material response, public education

EMS Division
Advanced Life Support (ALS) and Basic Life Support (BLS) emergency medical services, public education

The Role of a Public Safety Officer

In essence, Glencoe Public Safety Officers (PSOs) have three careers at once – sometimes serving as a police officer, firefighter and EMT in a single shift. This unique model of providing safety services requires that new PSOs attend both a police and fire academy, followed by rigorous ongoing training throughout their service with the Village.

"Being a successful Public Safety Officer means taking personal responsibility for staying in step with the requirements of the three roles of the position. This takes a lot of self-motivation, but also personally rewarding." -PSO Tiffany Whalen

If additional assistance is needed when responding to a call for emergency medical services, PSOs assigned to the police shift carry specialized equipment in their squad car so that they can temporarily switch roles and help respond. Similarly, PSOs assigned to the fire shift are issued police equipment so that they can respond to police incidents as needed.

Mission Statement

To provide the highest level of public safety services to everyone, in cooperation with the community in a partnership of equality and integrity, in a spirit of unity and mutual trust.

The Village of Glencoe was ranked #11 of the Best Places to Live and #6 of the Places with the Best Public Schools in Illinois by Niche.com in 2017.

Glencoe's Public Safety Department was the first in Illinois and is one of only a handful in the country to have a fully cross-trained police/fire department.
Salary and Benefits

$69,000+ STARTING SALARY
PLUS HEALTH INSURANCE, PAID TIME OFF, POLICE PENSION, TUITION REIMBURSEMENT AND MORE

CANDIDATE REQUIREMENTS

• U.S. citizenship at time of application;
• Valid state-issued driver’s license;
• 20 years and 6 months of age by date of written exam but under age 35 (unless eligible for an exception listed in the Glencoe Public Safety Commission Rules and Regulations);
• High school diploma or GED equivalent and successful completion of 60 hours of college credit;
• Valid POWER Test Card, issued by NIPSTA, Triton College or Joliet Junior College within six months prior to the application date.

How to Apply

Applications for PSOs are only accepted once every year or two – be in the know when opportunities do open by registering for e-mail alerts at www.villageofglencoe.org/jobs.

TESTING PROCESS OVERVIEW

The PSO application and testing process isn’t your average job interview – as seen from the process below, candidates complete a thorough and competitive testing process before being hired as a PSO.

• PSO application and notice of exam posted online (typically every one to two years);
• Written exam;
• Top candidates participate in an assessment center and first interview with the Public Safety Commission;
• Candidates placed on an initial eligibility list and invited to apply for preference points (extra points for military service or prior employment as a police officer or firefighter);
• Candidates undergo a thorough background check and polygraph (lie detector) test;
• Top-candidates participate in a final interview with the Public Safety Commission;
• Selected candidates receive a conditional offer of employment and complete a medical exam, drug test and psychological exam.