

KNUTH Machine Tools USA, Inc.
590 Bond St. • Lincolnshire, IL 60069

Job Description

Title: Trainee Service Technician

Reports to: Goetz Waehner, National Service Manager

Job Purpose

As a KNUTH Service Technician in training your primary role is to perform mechanical duties and determine repairs on our wide range of machines. During a training period of approximately 1 year, one of our knowledgeable service engineers will train you further in applying troubleshooting techniques. You will also learn to operate and install our machines. The primary focus for this position is to work on our conventional lathes, milling machines, and grinders. This position is based out of our headquarters in Lincolnshire, IL and requires travel up to 30%.

This position also involves interfacing with the customer right from the start. To be successful you will be adept at multi-tasking, organized, flexible, and attentive to detail, as well as strongly self-motivated and with willingness to learn.

Responsibilities

- Prep/test machines that have been sold to customers and make sure they pass all items on inspection checklist
- Help other technicians with machines they are working on or any issues they encounter
- Attend service calls with other technicians, fixing any problems the customer may have
- Repair broken machines
- Assist in planning and set up for tradeshow
- Parts/supplies ordering for machinery
- Maintain a clean and organized work area
- Perform routine maintenance on equipment
- Travel approximately 30% of the time

Requirements

- Minimum of H.S. Diploma
- Good verbal and written communication skills
- Customer oriented
- Strongly self-motivated
- Team player
- Technical understanding and interest to further develop those skills
- Ability to read and understand technical information
- Basic computer skills (Windows based programs and email)
- Possess and maintain an acceptable driving record according to company standards

Benefits

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- Competitive salary
- Health, dental, and life insurance
- 401K
- 11 Paid holidays
- Paid Vacation/Sick Time

Company Overview

KNUTH Machine Tools is one of the world's leading manufacturers of machine tools and is the North American headquarters of KNUTH Germany. Backed by 95 years of German engineering, KNUTH is world renowned for producing manual and CNC machining and fabricating equipment at competitive prices. KNUTH offers hundreds of fully featured machines including lathes, mills, grinders, saws, drills, and press brakes, along with tooling and accessories.

